

Frequently Asked Questions

*Please read through carefully prior to contacting the camp

Do not hesitate to call if you still have questions*



Ox Lake Bible Camp

1442 120th Ave.

Amery, WI 54001

715-268-8434

www.campwapo.org

How do I register my child for camp?

Please contact your youth director to see when your church will be attending camp. We primarily use online registration at www.campwapo.org, but please go to your church prior to registering online with any age specific, date specific, or payment details.

If my child has to cancel, can I get a refund for his/her deposit?

The deposit is Non-Refundable and Non-Transferable. We have this policy to help cover administrative costs.

When is the final payment due?

Final payment is due 2 weeks prior to arrival for churches and individuals. If churches are paying for any portion of their campers' fee, we would request that church staff send an excel sheet that lists each camper's name and amount of fees covered by the church.

What if my child will be arriving late?

Please notify us as soon as you possibly can if you know your child will be arriving anytime other than during our regular registration from 2:30-4:00pm Sunday afternoon.

What if my child needs to be picked up early?

A parent or legal guardian needs to fill out a form for any child leaving camp early. You can find this "Authorization for Early Release" form under the Resources tab on camp's website. If you are dropping off your child at camp during registration, please notify the staff that you will be picking your child up early. If you are not able to tell the staff in person, you may call the camp office with this information. Any child picked up before Friday will need to be signed out with our First Aid Staff. The earlier the notification the better, so we can make sure your camper is packed and ready to go.

What if my child takes medications while at camp?

The First Aid staff will be responsible for collecting all medications upon arrival and dispensing them at meals and other necessary times. Medications will be returned to campers at 11:00 on Friday morning, prior to departure. Please be as descriptive as possible when listing medications on the health form.

Medications must be in the original container with Doctor's Instructions on the label. We are unable to accept prescription medication in any other containers. We must count each pill upon arrival and departure, so we ask parents to only send along the amount of medication necessary during your child's

time at camp. Please DO NOT send non-prescription drugs of any kind (unless they must take these items on a daily basis, and only send what is needed in the original container for their stay at camp).

What if my child has food allergies?

Please call at least one week prior to your child's arrival and we will arrange for you to talk to our Food Services Manager. Depending on the severity of the food allergy, we will do our best to accommodate your child's stay.

Do you have a place to go in the event of bad weather?

The Ox Lake Site has an underground chapel at the second village that is our designated safe area where campers and counselors will go in the event of serious weather conditions.

What are the facilities like?

Ox Lake is divided into three separate 'villages' that are ½ to 1 mile apart from one another. Each village has cabins, a dining facility, bathrooms, and a fire pit. Campers and counselors sleep on bunks in canvas-covered or platform cabins. The bathrooms are located centrally within each village and have showers, toilets and sinks. Villages have running water and access to electricity as well.

How much canteen money should I send with my camper?

A good estimate is \$30.00 if your child does not intend to make any apparel purchases. Most food items run between \$1-2. T-shirts are about \$10-25. Sweatshirts are the most expensive items we carry, and they usually run between \$25-40.

What happens if my child does not spend all his/her canteen money?

Unused store card money will be applied to any outstanding balances or refunded to your credit card/e-check. If no credit card/e-check information is on file, a paper check will be issued and mailed to your home address. Any balance under \$3 will be donated to scholarship fund.

What about cell phones and other electronics while at camp?

We ask campers NOT to bring cell phone or other electronic devices to camp. These items can be easily lost, broken, or become a distraction from the camp experience. If campers do not follow this suggestion, and bring phones and electronic devices, camp reserves the right to collect and hold these items and return them at the end of the week. Camp is not liable for any broken or lost electronic devices brought to camp.

Can my child bring food to camp?

We do not recommend bringing personal food to Ox Lake. We try our best to provide accommodations for food allergies if they are brought to our attention prior to the camper's arrival. If a camper decides to bring food, it will be stored in the kitchen to avoid attracting mice, squirrels, and other wildlife into the camper's cabin or sleeping bag.

What if I forget something at camp?

Believe it or not, we collect a wide variety of lost and found items throughout the summer. We work diligently to return these items to their owners, a task that is made easier when the items are labeled with the camper's name. After September 1st, all unclaimed items are donated to our local thrift store.

How can I stay in touch with my child during their week at camp?

We offer a camper email service for weeklong campers through our registration system. Please access this through your account at campwapo.org. The packages range in cost from \$1.50 to \$4. The portal is open Sunday afternoon through Thursday at 3 pm. Only parents or guests they invited have access to the email system. You can send your love and good wishes to your camper but campers are not able to reply to email messages.

Campers love getting mail from parents and friends. Please be sure to send your mail by Wednesday at the latest or it may not arrive in time. Be sure to include the camper's full name!

Camper Name
Ox Camper
738 Hickory Point Lane
Amery, WI 54001

Are there ways I can see what is happening at camp each day?

We offer a daily blog for parents and families to see what is happening at camp throughout the week. lwlbc.com/oxlake Our staff updates the blog daily so check it often for a glimpse into all the FUN that is happening at camp.

Our camp photographer will be taking pictures of all the action throughout the week. At the end of the week the pictures are uploaded to SmugMug. You can view and purchase pictures there.
lwlbc.smugmug.com

We also have an Instagram site, where we post pictures and updates for parents to see what is happening during their kid's stay at camp. Our organization's Facebook page is full of information as well. Instagram: <https://instagram.com/oxlakebiblecamp> Facebook: <https://www.facebook.com/lwlbc/>